

# NEW FEATURES!

## Effective September 21st, 2020

LAHFCU has added some new features to our online platform. As a main financial institution for many of our members the Board of Directors decided to offer more ways for our members to access all of their money. LAHFCU, as well as others, had to make changes to operations due to COVID-19. We understand that members need the ability to access/transfer, pay loans, etc. from anywhere at anytime.

#### **Account to Account Transfers**

- Access using our "BILLPAY" tab on our online banking system. (must be enrolled in online banking)
- Allows transfers to/from accounts at LAHFCU to/from other financial institutions. (must be registered to online banking at other institution(s) in order to set up this feature)
- On our BILLPAY page in the top left corner where it says "I want to.." use the drop down and click "Transfer between accounts" to get started.
- Initial setup of outside accounts is required before using the transfer system. (micro deposits will be used for setup)
- The funds will take one business day to arrive in your account.

### **Ebilling**

- Allows access to a PDF copy of your bills from over 12,000 vendors. (setup on our BillPay system is required)
- Allows users to setup notifications for bills that are due via email/text.
- Users must be registered for online access at the individual company sites in order to "link" the accounts. (only required for initial setup)

### **PortalPay**

- Do you need to make a loan payment at LAHFCU? Utilize PortalPay to pay a loan at LAHFCU with either an account at another financial institution or a debit card. (debit card fee of \$5.00 per transaction applies)
- The PortalPay link can be found on our website (www.lahcreditunion.com) under the "lending" tab **OR**
- Call our staff and we can complete the transaction for you.

#### **COMING SOON!!**

Person to Person transfers from our BILLPAY platform (a checking account will be required)